



Complete Hosted Email and Messaging Solutions for State Agencies and Departments



State agencies and departments have special requirements when it comes to their email and messaging solutions. USA.NET provides hosted email and messaging solutions that meet those specific needs utilizing the most reliable infrastructure and support for your business-critical email operations while also being more cost effective than in-house solutions. USA.NET has been offering hosted email solutions for 10 years to over 1,000,000 email boxes for 2,000 plus organizations. We have been recognized by third party analyst the Radicati Group as the Top Player in Hosted Microsoft Exchange services leading the market in both market share and for the most comprehensive suite of hosted business email services. USA.NET is a Microsoft Gold Partner so we have access to developers and pre-release software to ensure easy integration and trouble free email experiences for our customers.

USA.NET partners with your IT staff or service provider to offer you with the service and support you need with three key benefits:

- **Cost Effective Solution**
- **Increased Reliability**
- **World-Class Security**

USA.NET operates an enterprise class infrastructure dedicated to providing the most complete suite of reliable, secure, and scalable hosted email and messaging solutions backed by a commitment to operational excellence and guaranteed service levels.

ABOUT USA.NET

- ▶ Hosted Email provider since 1996
- ▶ Managing over 1 million hosted email users
- ▶ Over 2,000 clients ranging from 5 to 60K+ employees
- ▶ Over 2,000,000 mailboxes migrated
- ▶ Named "Top Player" in 3 consecutive reports for Hosted Email by The Radicati Group, Inc.

INTEGRATED MESSAGING SOLUTIONS

Hosted Microsoft Exchange	✓
CMS Hosted Email	✓
Mobility (BlackBerry, iPhone, etc.)	✓
Email Archiving & Business Continuity	✓
Email Encryption	✓
Anti-Virus & SPAM Protection	✓
Professional/Consulting Services	✓
Hosted Microsoft OCS	✓
Hosted Microsoft Sharepoint	✓

- ▶ **Call Us Toll Free:** 800.653.0179
- ▶ **Email Us:** info@corp.usa.net



Advanced Infrastructure Solutions
Mobility Solutions
Security Solutions



COST EFFECTIVE SOLUTION

In-house email solutions require large capital outlays and significant IT staff distractions. By leveraging USA.NET's hosted email solutions you will avoid those capital outlays for new or additional hardware and free up your IT team to focus on more critical technology needs. At USA.NET, our staff focuses on nothing but email implementations, support and service. Patches, upgrades, anti-virus and SPAM protection are our priority, supporting thousands of clients everyday. And with our tailored solutions, your organization only pays for what you need. You can have different size email boxes, different tiers of email or additional services such as Black Berry, ActiveSync, SharePoint, etc. on a per seat basis.

- **Predictable and low cost on per employee basis**
- **No licensing, and hardware fees**
- **Eliminate investments in upgrades, support & training**

INCREASED RELIABILITY

USA.NET utilizes best practices in systems management, testing, application deployment, infrastructure implementation and security. These best practices allow USA.NET to consistently provide you with a 100% service level agreement (SLA). Our expert staff monitors your systems 24/7, and our state of the art data centers are secure locations physically protecting both the integrity and availability of customers' data. USA.NET is a Microsoft Gold Certified Partner, proving that USA.NET has architected its systems and processes to satisfy the rigorous requirements of Microsoft best practices and customers' expectations.

- **100% SLA**
- **24/7 Support**
- **Microsoft Gold Certified**

WORLD CLASS SECURITY

USA.NET has more than 11 years experience providing email for clients such as United Airlines, Oregon Department of Revenue, Belo Corp media properties and Federal Reserve Bank of New York along with over 2,000 other clients. USA.NET is the proven leader in hosted email. Our services are scalable and flexible to support the specific needs of individual agencies and departments with email as well as enhanced messaging solutions like integrated mobility for BlackBerry, iPhone and ActiveSync devices. Our email solutions are always secure with the integration of enhanced security features including anti-virus, SPAM control, and TLS encryption.

- **Marquee client roster**
- **SAS 70 Certified**
- **Integrated Messaging Solutions including archiving**

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