

- ▶ Hosted Email provider since 1996
- ▶ Managing over 1 million hosted email users, including over 300,000 on Hosted Exchange
- ▶ Over 10,000 clients ranging from 5 to 60K+ employees
- ▶ Migrated over 2,000,000 mailboxes in the last two years
- ▶ Strong investors including Goldman Sachs and Bessemer Venture Partners
- ▶ Named "Top Player" in 2008 and 2009 for Hosted Exchange and Hosted Email by the Radicati Group, Inc.



- ▶ **Call Us Toll Free:** 800.653.0179
- ▶ **Email Us:** info@corp.usa.net

SWITCHING TO A HOSTED EMAIL SOLUTION

Any changes from in-house to a new provider must be seamless, quick and efficient. We've migrated over two million mailboxes from a broad range of messaging systems. We'll work closely with you to provide project management, technical coordination and implementation services.

TOP CONCERNS WHEN SWITCHING FROM AN IN-HOUSE SOLUTION

- How will a migration affect the business, our people, and our customers?
- Can we get more productivity through mobility and collaboration?
- Do you offer expanded functionality such as archiving, encrypted email, content filtering?

Ask these questions of your prospective partner. Make sure you feel comfortable with the answers you get, and be sure to compare.

HOW WILL I KNOW IT'S TIME TO SWITCH TO A HOSTED SOLUTION?

Running your own in-house email solution has traditionally been a viable solution, but it has its limitations. The investment in infrastructure, personnel, training and upgrades can be staggering. Can you continue to meet the growing demand from corporate policies and IT controls? The increasing burden of regulatory compliance? The burgeoning field of new end user mobile devices, feature requests and protocols?

Beyond just the technical headaches, the actual costs of an in-house system can be staggering; between infrastructure, updates to software, training and personnel. Many small to mid-sized companies don't actually know the real costs associated with email hosting, and many are shocked when they realize that personnel comprise upwards of two-thirds of IT costs!* As an outsourced solution, USA.NET provides reliable, low predictable costs that will prove far less expensive in the long run.

HELPING YOU MAKE THE TRANSITION TO HOSTED EMAIL

Your dedicated Professional Services Engineer will guide you through the migration process, providing you with the tools, the know-how, and the answers to all your questions. In addition, he or she is backed up by the USA.NET transition team of seasoned migration experts, who have handled some of the most complex migrations imaginable. We've supported migrations for businesses of every size and seamlessly moved them from a variety of messaging platforms including Microsoft® Mail, Lotus Notes®, cc:Mail, GroupWise®, prior versions of Exchange, and other platforms with POP and IMAP protocols. Even if your company currently has its email hosted with another outsourced email provider, USA.NET has experience migrating from other outsourced email solutions as well.

SWITCHING TO A HOSTED EMAIL SOLUTION

Here's how we do it. As our customer, you'll receive consulting and education, plus unmatched expertise in the implementation, upgrade, and optimization of USA.NET hosted email solutions. After you've transitioned to USA.NET, you will have 24x7x365 access to our support team should you have any questions or issues day or night.

Based on the Microsoft Solutions Framework (MSF), USA.NET's methodology is a pragmatic and flexible framework that includes the following steps: Assessment, Design and Plan, and Build and Pilot Implementation. We leverage automated proprietary tools and best practices for email migrations, desktop deployments and training programs. And our email migrations can support migrating: email, folders (including sub-folders), message consistency and accuracy, calendar events, contacts, tasks, public folder data, distribution lists and directories.

If you need more time to phase in your company's migration, that's no problem. For larger customers, USA.NET has developed directory interoperability and mail routing solutions that can support a phased migration to the hosted Exchange system. This gives you the flexibility to transition your email accounts to USA.NET at a comfortable pace.

** Osterman Research 2007*

Ready with some questions of your own? Call one of our customer representatives (800-653-0179) who can answer your concerns and questions, and who won't pressure you to buy anything!

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