

Complete Hosted Email and Messaging Solutions for Health Care Providers



Health Care Providers have unique needs when it comes to their email and messaging solutions along with the added complexity of the Health Insurance Portability and Accountability Act (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH). USA.NET provides hosted email, email archiving and messaging solutions that meet the specific health care needs you face utilizing the most reliable infrastructure and support while also increasing your security and lowering costs.

USA.NET has been offering hosted email solutions for more than 10 years supporting over 1,000,000 email boxes. We have been recognized by third party analyst, the Radicati Group, as the “Top Player” in Hosted Microsoft Exchange three years in a row, and USA.NET is a Microsoft Gold Certified Partner and BlackBerry Alliance Member. As the leader in Hosted Microsoft Exchange and messaging solutions, we know the importance of secure electronic communications and that’s why we partner with your IT staff or service provider to offer you the best service and support you need with three key benefits:

- **Reduced Email Costs**
- **Increased Reliability**
- **World-Class Security**

ABOUT USA.NET

- ▶ Hosted Email provider since 1996
- ▶ Managing over 1 million hosted email users
- ▶ Over 2,000 clients ranging from 5 to 60K+ employees
- ▶ Over 2,000,000 mailboxes migrated
- ▶ Named “Top Player” for Hosted Email 3 consecutive years by The Radicati Group, Inc.

INTEGRATED MESSAGING SOLUTIONS

Hosted Microsoft Exchange	✓
Email Encryption	✓
Email Archiving & Business Continuity	✓
Anti-Virus & SPAM Protection	✓
Mobility (BlackBerry, iPhone, etc.)	✓
Professional/Consulting Messaging Services	✓
CMS Hosted Email	✓
Hosted Microsoft OCS	✓
Hosted Microsoft Sharepoint	✓

- ▶ **Call Us Toll Free:** 800.653.0179
- ▶ **Email Us:** info@corp.usa.net



Advanced Infrastructure Solutions
Hosting Solutions
Security Solutions
Mobility Solutions



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REDUCED EMAIL COSTS

In house email solutions require large capital outlay and significant IT staff distractions. Leveraging USA.NET's Hosted Microsoft Exchange solution allows you to avoid those large capital outlays and frees up your IT team to focus on more important tasks. Email is our only priority and that means you get 100% focus on nothing but messaging implementations, support and service. Patches, upgrades, virus and SPAM protection are something that we do everyday for more than 1,000,000 users. Plus, your institution can tailor the services to each employee so you only pay for what you need. You can have different size email boxes, different tiers of email or additional services such as Black Berry, ActiveSync, SharePoint, etc.

- **Customized Healthcare User Groups**
- **No licensing, and hardware fees**
- **Decreased investment in upgrades, support & training**

INCREASED RELIABILITY

USA.NET utilizes best practices in systems management, testing, application deployment, infrastructure implementation and security. These best practices allow USA.NET to consistently provide you with a 100% service level agreement (SLA) for system availability. Our expert staff monitors your systems 24/7, and our state of the art data centers are secure locations physically protecting both the integrity and availability of customers' data. With redundant data centers, there is no single point of failure. And being a Microsoft Gold Certified Partner proves that USA.NET has architected its systems and processes to satisfy the rigorous requirements of Microsoft best practices and customers' expectations.

- **100% SLA**
- **24/7 Support**
- **Microsoft Gold Certified**

WORLD-CLASS SECURITY

USA.NET has more than 11 years experience providing email for clients such as United Airlines, Mississippi State Hospital, and the Federal Reserve Bank of New York. Our services are scalable and flexible to support the specific needs of your hospital or institution with email as well as enhanced messaging solutions like integrated mobility, email encryption and email archiving/business continuity. Our email solutions are always secure with the integration of enhanced security features including anti-virus, SPAM control, and TLS encryption.

- **Designed to address the needs of HIPAA and HITECH**
- **SAS 70 Certified**
- **Integrated Messaging Solutions Including Mobility and Archiving**

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