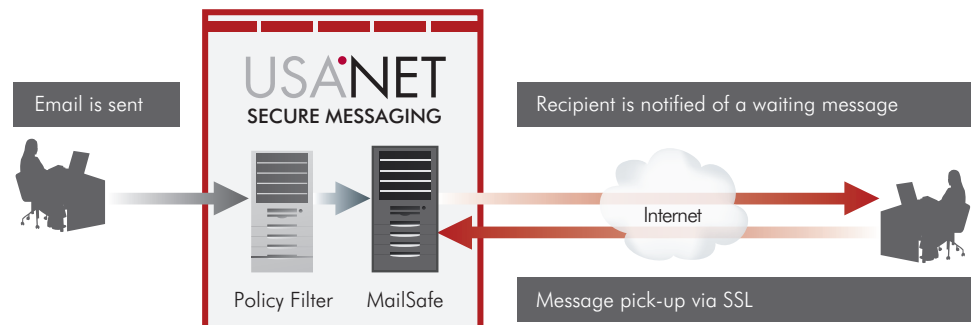




THE USA.NET ENCRYPTED EMAIL OVERVIEW

MailSafe™ makes it easy to send secure, encrypted messages to anyone, no matter what email system they use. Password-protected, secure web portal access ensures delivery integrity and confidentiality. Once a message is delivered into MailSafe™, the recipient must login to retrieve it. The MailSafe™ service is administered via USA.NET's Viewpoint web portal where a Dashboard tab shows real-time information, a Message List tab provides a comprehensive audit trail of every message, and a Reporting tab shows useful information for current and prior months that can be saved as a PDF for later use. There are also tabs for Rules Management and Exempt List.



THE PROBLEM OVERVIEW

- ▶ Traditional email delivery is not secure – anybody can see your email and its contents
- ▶ You need the ability to ensure that confidential messages are only viewed by intended recipients without leaving the discretion up to the sender
- ▶ Sending documents via courier or overnight is costly and not timely
- ▶ You need a tracking system to be able to see when and who viewed your message and its attachments

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▶ **Email Us:** info@corp.xusa.net

Sender	Recipient
<p>A. Two options to send secure email:</p> <ol style="list-style-type: none"> 1. User defined – in the subject line, simply type in the word Secure: 2. Pre-defined per institution: <ul style="list-style-type: none"> – Domain of recipients – By sender – Keywords (i.e. mortgage, password, confidential) – Number patterns (i.e. Social Security, Bank Account) <p>B. Sender receives two email notifications:</p> <ol style="list-style-type: none"> 1. Upon message being received by Portal 2. Upon message being viewed by recipient 	<ol style="list-style-type: none"> 1. Email notification arrives in the inbox with the subject line: USA.NET MailSafe New Message Notification. The notification will link recipient to login page (or the registration page – for new recipients) 2. Upon registration the recipient simply logs into the MailSafe Portal 3. Recipient can then view their secure messages in their MailSafe mailbox 4. Recipient can reply securely through MailSafe, creating a secure closed-loop communication

MAILSAFE™ ENCRYPTED EMAIL SERVICE

Compliance Driven, Secure Email Delivery Service

THE USA.NET MAILSAFE™ ENCRYPTED EMAIL SERVICE

When an email user is subscribed to USA.NET's MailSafe service, each outgoing message is scanned by a content filtering engine. The filtering engine checks for "Secure:" in the Subject: field as well as any other Available Rules or Custom Rules to which the client is subscribed. The email is encrypted, stored in a secure MailSafe server, and a notification is sent to the Recipient(s) that a secure email is available for viewing. The notified recipient must then click on the link and is taken via SSL, a secure Web communications protocol, to a registration page to create login credentials, or a login page if previously registered. The MailSafe server infrastructure is well-protected inside our secure data center by multiple layers of intrusion defense systems. Your administrator has access to our Viewpoint portal to review important information about all users' MailSafe activity and can access some useful configuration features there as well. If the client is subscribed to our Email Archiving service, all MailSafe messages including replies are stored for compliance purposes.

THE BENEFITS OF USA.NET'S SERVICE

Key Features	Benefits
The MailSafe™ infrastructure is owned and operated by USA.NET and requires no software at your location	No software to install or public/private keys to keep track of
A variety of tracking and reporting capabilities including: <ul style="list-style-type: none"> • Daily Message Volumes • Message Details • Top Senders • Subscribed Senders 	Know who is sending and be able to provide tracking on all secure emails for reporting and compliance purposes
Encrypted handling of all sensitive content determined by rules covering: <ul style="list-style-type: none"> • Senders • Number Formats and Keywords • Recipients or Domain • Document Types 	A variety of rules to be able to flag a message as secure. Prevents people from sending our secure data such as SSN and Credit Card numbers without it first being sent securely
Secure facility for recipients to "Reply To" the secure message	The recipient of a secure email can only reply back to the sender. They can not forward the message or copy anybody else to keep your message secure
Online web portal with customization and branding	You are able to brand the system as if it is being sent by your company instead of a third party

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