

- ▶ Hosted Email provider since 1996
- ▶ Managing over 1 million hosted email users, including over 300,000 on Hosted Exchange
- ▶ Over 10,000 clients ranging from 5 to 60K+ employees
- ▶ Migrated over 2,000,000 mailboxes in the last two years
- ▶ Strong investors including Goldman Sachs and Bessemer Venture Partners
- ▶ Named "Top Player" in 2008 and 2009 for Hosted Exchange and Hosted Email by the Radicati Group, Inc.



- ▶ **Call Us Toll Free:** 800.653.0179
- ▶ **Email Us:** info@corp.usa.net

SAVE TIME WITH A USA.NET HOSTED EMAIL CHECKLIST

HERE'S WHAT WE WILL ASK

Your time is valuable. So to maximize it, just spend a few minutes reviewing this list. It will help us guide you through the many choices your company faces when changing email providers. Because we don't sell pre-packaged solutions, each plan is unique; built precisely to your needs, so the more we know the faster we can help you find a solution.

We won't pressure you to buy anything, or even buy it from us. We're happy ensuring that you have the right solution, even if that isn't USA.NET.

GENERAL QUESTIONS

- Is your current solution in-house or third party?
- What email platform are you currently on?
- What is the goal of moving to a hosted email solution?
- Is your company centralized or do you have multiple offices/locations?

FEATURES AND FUNCTIONALITY

- Do your individual users have unique feature and functionality requirements? (e.g., some use email all day, require full collaboration and integrated mobility, while others users require less)?
- Do you have or plan to implement a storage quota / strategy?
- Are your end-users complaining about their lack of email functionality?
- Do your end-users require wireless functionality?
- What specific legislative or governmental compliance requirements are you concerned about satisfying? HIPAA, GLBA, FRCP, SOX?

SUPPORT

- Are you capable of performing customer support activities for all email related issues?
- Are you satisfied that you have the right staff and can retain that staff to manage an effective email solution?

SECURITY AND STABILITY

- Are you comfortable with your ongoing strategy for adapting to new and more sophisticated spam, virus, malware, and botnet attacks?
- Do you have any special security requirements?
- Do you have the ability to remote wipe or lock a wireless device 24x7 in case it is lost or stolen?
- Do you suffer frequent downtime or inopportune outages?
- How do these outages negatively impact your productivity?

BUDGET AND TIMELINE

- Are you familiar with all of the costs associated with running an internal solution? (Servers, infrastructure, software, labor, training costs)
- What is your desired timeline for implementation of a new messaging service?
- Describe your ideal email solution.