

# USA.NET® Enhanced Messaging Services



EXPAND THE PERFORMANCE AND PRODUCTIVITY OF YOUR HOSTED EXCHANGE OR CMS MESSAGING SOLUTION WITH YOUR CHOICE OF ENHANCED SERVICES – WIRELESS, INSTANT MESSAGING, SPAM PROTECTION AND MORE.

**USA.NET®**  
Global eMessaging

You run your business. We'll run your eMessaging.™

USA.NET offers the most popular add-on services and features for its messaging solutions. Enhance your messaging feature-set with services from best-of-breed providers that match the performance and reliability of the core system.

## ENHANCED SPAM PROTECTION

USA.NET has partnered with the industry's leading provider of dynamic spam protection to effectively curtail the flood of spam that would otherwise hit your mailbox. USA.NET's solution posts the industry's lowest false positive rate with only 1 in every 1 million messages being tagged incorrectly. Spam emails are flagged for user review or they can be automatically deleted prior to delivery. The service is a powerful enhancement to USA.NET's standard spam solution that is provided with all Exchange, CMS, and eArmor accounts.

## WIRELESS MESSAGING

Keep in touch with your email – on the road, at meetings or wherever your travels take you. USA.NET's wireless email eliminates the need for bulky laptops or dial-up connections. USA.NET supports all major wireless access methods including BlackBerry (Enterprise/Internet Editions), smart cell phones and PDAs. USA.NET supports evolving standards such as HDML, Outlook Mobile Access (OMA) and Exchange Active Sync (EAS).

## CONTENT FILTERING

USA.NET gives you the tools you need to control email with inappropriate language, attachment types and from specific senders. Content filtering allows email administrators to set rules that capture inbound and outbound email in order to provide maximum content control and minimize liability issues associated with inappropriate content.

## DIRECTORY SYNCHRONIZATION

For organizations that have multiple email directories, USA.NET offers Directory Synchronization to maintain consistent data between the directories. Directory Synchronization

lets multi-division companies synchronize their departmental address books with company-wide directories.

## ARCHIVING

In today's regulatory environment, companies often need access to historical data as a matter of official record. USA.NET's hosted eMessaging solutions interface seamlessly with industry-leading archiving applications. All messages that are sent and received within a domain are captured and securely delivered to the archiving service where the messages are parsed, stored and indexed for rapid retrieval.

## INSTANT MESSAGING

Work groups often need fast and flexible messaging on the fly. Instant messaging keeps everyone in close contact without having to make a phone call or send an email. USA.NET provides an enterprise Instant Messaging solution that leverages the Microsoft Messenger application, yet as an internal communications tool. Instant Messenger accounts can be integrated with each user's Exchange account and with the Outlook client.

## FLEXIBLE STORAGE OPTIONS

USA.NET lets you increase or decrease individual mailbox storage according to each user's needs. Since monthly fees are based on total storage for an organization, email administrators can adjust mailbox size for power users and lightweight users without having to purchase more storage. Additional storage can also be purchased in 10 MB increments on Exchange and applied to mailboxes and folders on an aggregate basis. CMS customers can increase mailbox sizes in specific increments to meet individual user needs.