

Commercial Messaging Service (CMS)

USANET[®]
You run your business.
We'll run your email.[®]

CMS is USA.NET's patented business email hosting solution that offers Unix-based reliability at a low per seat cost. Our CMS solution is a feature-rich brandable email that can synchronize with both your Outlook[®] client and wireless device, in addition to the standard WEB interface. CMS can also support POP, IMAP and SMTP.

The CMS solution provides multi-layer virus scanning and spam control for maximum data protection. It also offers a suite of collaborative features including calendaring, task management and mobile access that rival the capabilities of Microsoft[®] Exchange at a fraction of the cost. We offer two tiers of service, so you can match features with the needs of your users. You may also extend the service with advanced services such as:

- Archiving
- Encrypted Email
- Content Filtering
- Secure Instant Messaging

CMS simply 'works' for organizations of any size, and gives you a robust and reliable web-based email solution. The intuitive web interface is customizable, enabling enterprises, franchises and affinity organizations the ability to deliver the features and layouts that best serve the needs of the end users.

CMS integrates with your company's existing directory, provisioning, portal, fax, CRM or other applications, providing greater performance, productivity and synergy.



1.800.653.0179
www.usa.net

- ▶ Cost Effective, Hosted Professional Business Email
- ▶ Fully Secure with Spam and Virus Protection
- ▶ Highly Reliable Unix-based Messaging Technology
- ▶ Anytime, Anywhere Access with Synchronized Outlook[®] and Wireless Device Support
- ▶ Brandable White Label Web Interface
- ▶ Scalable to Millions of Users
- ▶ Live 24x7 Telephone Support
- ▶ 99.9% SLAs – Guaranteed!

Business Email – Stress Free

CMS is delivered using a Software as a Service (SaaS) subscription model at a monthly, per user price. The benefits include:

- No large capital outlay to get started
 - No unpredictable costs
 - No patching or updating
 - No need to hire expensive messaging experts
 - No reliability or security problems
- Just worry-free email that allows you to focus on your business, instead of on the technology infrastructure needed to support it!

The USA.NET Advantage

USA.NET pioneered web-based email in 1996, and continues to be the industry leader through the continued research, development and integration of services for both our web-based CMS and our Microsoft[®] Hosted Exchange services. We have one of the lowest churn rates in the industry with a loss rate of less than 0.6% of our customers per month, while others in the industry can experience rates as high as 10-20%. With over 11 years in the industry, and strong financials you can be assured that your email service will be safe now, and in the future.

The perfect solution for franchises, agencies, affinity groups or enterprise businesses.

Microsoft
GOLD CERTIFIED
Partner

Advanced Infrastructure Solutions
Mobility Solutions
Security Solutions

Corporate Headquarters | USA.NET, Inc. | 1155 Kelly Johnson Blvd. | Suite 305 | Colorado Springs, CO 80920 | 719-265-2930 | 719-265-2922 Fax
Sales Office | USA.NET, Inc. | 7900 E. Union Ave. | Suite 800 | Denver, CO 80237 | 303-865-1200 | 303-865-1205 Fax
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TYPE II

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CMS Web

Features included in CMS Web include:

- **System Level:** Multi-layer virus and spam protection, SSL/TLS and 99.9% SLAs.
- **Webmail Client:** Brandable, full-featured webmail client. Easily read and manage emails and folders, perform complex searches, compose rich emails with stationery and signatures, and spell check with multiple languages. Includes an extensive personal address book, access to company address books and external directories, and pages for easy configuration of mail delivery rules and other options.
- **Desktop Clients:** Supports all POP and IMAP clients, including SMTP access for sending mail. Company address books can be accessed from within POP/IMAP clients via LDAP.
- **Flexible Mail Delivery:** Configure custom rules for delivering mail, including personal spam white lists and black lists, autoresponders, vacation replies, auto-forwarding, and filtering of mail into different folders. Collect mail from other POP accounts and apply the same custom delivery rules.
- **Mobile Messaging:** Enjoy affordable, flexible and reliable mobile access to manage your messages from your HTML/WAP, POP or IMAP enabled wireless device. Leverage the most popular email features, such as read, write, reply, delete or move messages all from the palm of your hand.
- **Administration Features:** User Management, Group List Management, Webmail Interface Configuration and 24/7 toll-free phone and online support.
- **Web Integration Features:** Customizable Web Interface, New Message Indicator, Hosted Login and Self Subscription for portals. Users and email domains can be managed via a robust LDAP API to offer seamless integration with existing applications and user provisioning tools.

CMS Enterprise

CMS Enterprise has all the functionality of CMS Web plus the following enhanced capabilities:

- **Calendaring, Task and Notes Management:** Boost productivity with powerful collaboration features:
 - Your employees will save time and frustration and enjoy many features using CMS calendaring such as the ability to add one time or recurring events, meeting/conference reminders, review free/busy information and invite attendees to events.
 - By allowing users to manage tasks by subject, status, due date, percentage complete, and whether they have been assigned to another individual or group, this tool enables your business to work easier and smarter.
 - The Notes feature allows you to store general information which will be accessible from anywhere
- **Outlook Two-Way Synchronization:** Access and synchronize your CMS calendars, contacts and tasks from any computer with an Outlook client and internet connection.
- **Wireless Device Two-Way Synchronization:** Use CMS with commonly available 3rd party plug-ins to access and synchronize your calendar, contacts and tasks using your hand-held device.
- **Flexible Storage Options:** Your organization can receive a total storage allocation that you can distribute across your users, to optimize the use while minimizing the costs associated with storage.
- **Advanced Services:** Archiving, encrypted email, content filtering and instant messaging.
- **Reporting:** Web-based reports that detail user logon statistics, storage consumption, gateway services (virus, spam) performance and message traffic. The reports can also be downloaded to Excel via .CSV format so they can be imported into local database/reporting applications for further analysis and trending.

About USA.NET

Cited as the "Top Player" for the hosted business email market for 2006 by The Radicati Group, Inc., USA.NET, The Global Secure eMessaging Service Provider®, is the only hosting provider that is SAS 70 Type II Audited, Microsoft Gold Certified, a member of the Microsoft Technology Adoption Program for Exchange 2007/E14, and winner of the 2006 Microsoft Excellence Award for Exchange Hosting Solutions. USA.NET eMessaging solutions are modular and infinitely scalable to ensure customers can grow their business without having to invest additional resources, time or capital into their mission-critical messaging infrastructure. Visit our website at www.usa.net for more information.

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